



DIGITAL SUCCESS STORIES - CELEBRATE WITH AXSOS MANDATE REMOVAL PROCESS OF THE EVG



EVG stands for Railway and Transport Union. It is the leading German trade union in the transport sector, jointly and reliably bargaining for fair wages and good and safe working conditions for the entire workforce. The EVG represents all professional groups and employees of all companies within the transport industry.

EVG negotiates for fair wages and good and safe working conditions. In addition to collective bargaining, an important element of EVG's work is the presence in the companies. For this presence, EVG sends members to the supervisory boards of the companies and businesses.

DIGITAL PROCESS INSTEAD OF MANUAL EFFORT

Members who are delegated to the supervisory boards transfer part of their income from these activities back to the union for earmarked purposes. The process of transfer and the calculations are well-defined. The process is carried out in several steps for the income accrued during the year. In addition to the business management, the personalized communication during this process is an important aspect. The digitalization of the process was aimed at replacing the manual execution and thereby reducing the workload for the administrative staff. In addition, the flow and storage of sensitive data should be designed according to current security requirements.

FACT AND FIGURES OF THE PROJECT

The mandate execution was implemented on the process engine of Axon Ivy. The frontend is implemented as a web application. The technology stack consists of:

- Axon Ivy
- JSF / PrimeFaces
- Server-side Java
- SOAP
- Database Microsoft SQL Server



REDUCE EFFORT AND COMMUNICATE SECURELY THANKS TO AUTOMATION

INITIAL SITUATION

The manual execution of the process, based on Excel and document filing for over 400 supervisory board mandates, is time-consuming not only because of the quantity, but also because of the variety of cases handled. The exchange of personal and sensitive data no longer met the security requirements of the parties involved. By digitizing the mandate transfer, the workload was to be reduced, sensitive communication and document transfers secured and processes speeded up.

SOLUTIONS

The mandate transfer process offers a secure web front-end on which the mandate holder declares his supervisory board income online. In addition to the submitted mandates, he can also overview the payments he has already made and download documents for the tax return and remittance slips with remaining amounts. He communicates with his financial colleagues as required via the secure in-process chat. The exchange of documents and communication via the chat are optimally protected against unauthorized access.

The financial admin opens the annual mandate payment and tracks the current status of all payments in the web front-end. Using the e-mail module developed for the process, he or she can send e-mails to either all or specific individual mandate holders. The large number of templates provides formulation assistance. Interfaces for importing payments support the financial admin in transferring data securely for accounting purposes.

As a third role, the audit commission works within the mandate transfer process. After final checks, it declares the individual payment as accepted and completed. Communication is also carried out at this step via the secure in-process chat.

Not only the automation and user support, but also the central storage and the consolidation of all data and documents make the mandate extraction process a powerful instrument for the EVG.